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Hotsypacific

November 22, 2016

To Whom It May Concern,

Thank you for your "Cold Call" to tell me about the Optima Steamer unit. I was not aware such a device existed, but it was exactly what I needed.

Bayshore Ambulance was restricted from washing its vehicles in its Bay Area location because of no available sanitary sewer drain in the parking lot, and water runoff would hit the storm drains, having a potential negative impact on the ecosystem.

We could wash the ambulances if we just used clear water and no Soap, but another issue is the California drought, forcing us to minimize our water usage.

Along comes Hotsypacific and the Optima Steamer. The sales representative, Cruz Lopez, demonstrated how the "Gun" works on one of our ambulances. We could wash an ambulance with under 5 gallons of water, not use any soap, no pre-rinse, and have almost no water hit the ground! When finished, the vehicle almost looked like it was just waxed.

The best part is the steamer can clean everything! Inside, Outside, and pieces of equipment used in the ambulance, rendering them sterile.

So far after purchase, we have been successful at cleaning things we never thought would come clean as new again.

Thank you again, this was truly a piece of equipment that our ambulance company needed most!

Sincerely,

A handwritten signature in red ink, appearing to read "David Bockholt", with a long horizontal flourish extending to the right.

David Bockholt, Vice President

Bayshore Ambulance, Inc.

www.bayshoreambulance.com